



Notices & Updates

Dear Valued Customer,

We're still here to fuel your needs. Even during these trying times, Avfuel's ready to deliver the same seamless support you depend on, 24/7, for whatever you need.

Our main office line ([734-663-6466](tel:734-663-6466)) is still active during normal business hours.

But should you experience any difficulty reaching us as we do our part to flatten the curve--enabling the vast majority of employees to work from home--below are some alternative ways to contact us in the days ahead.

By Phone: Direct Access Line

For direct access at any time, you can use the following alternative phone number to call around the switchboard:

[734-663-5805](tel:734-663-5805) + (EXT)

This phone number includes a directory so you can easily connect with whomever you need. Many extensions are being forwarded to cell phones for those handling operations remotely.

By Email

If you don't have a particular Avfuel employee's email address, most are setup as:

(first initial + last name)[@avfuel.com](mailto:)

You can also use one of the following email addresses specific to our various departments.

Department	Email
Dispatch & Logistics	dispatch@avfuel.com
Avfuel Contract Fuel	contractfuel@avfuel.com
Avfuel Hub Support	theavfuelhub@avfuel.com
Marketing	marketing@avfuel.com
Quality Assurance	qa@avfuel.com
Billing	billing@avfuel.com
Accounting	accounting@avfuel.com
Accounts Receivable	acctsrecv@avfuel.com
Avplan Trip Support	avplanops@avfuel.com
Avsurance	avsurance@avfuel.com
AVTRIP Loyalty Rewards	avtrip@avfuel.com
Commercial Fuel Supply	commercialfuel@avfuel.com
Equipment	equipment@avfuel.com
Parts & Supplies	parts@avfuel.com
Taxes	taxdepartment@avfuel.com
Avfuel.com Login Assistance	login@avfuel.com
General Assistance	info@avfuel.com

For Bulk Fuel Orders

You can still order your fuel at any time of any day in the following three ways:

1. Email dispatch@avfuel.com
2. Log in to avfuel.com and fill out the [order form](#)
3. Call us at [800-458-0672](tel:800-458-0672), [734-663-6466](tel:734-663-6466) or [734-663-5805](tel:734-663-5805)

For Ordering Into-Plane Contract Fuel

You can still request fuel authorizations at any time of any day in the following three ways:

1. Email contractfuel@avfuel.com
2. Log in to avfuel.com and fill out the [contract fuel authorization form](#)
3. Call us at [734-272-4114](tel:734-272-4114) or [800-466-2778](tel:800-466-2778)

Rest assured, we're here as your trusted, reliable partner, whether we're social distancing in the office or working from the safety of our homes.

Thank you for your business.

Best Regards,

The Avfuel Team