

Client Alert

January 2021

For further information,
please contact:

Tanakrit Tangburanakij
+66 2666 2824 Ext. 4901
tanakrit.tangburanakij
@bakermckenzie.com

Yada Viseswongsa
+66 2666 2824 Ext. 4592
yada.viseswongsa
@bakermckenzie.com

www.bakermckenzie.com

Bangkok

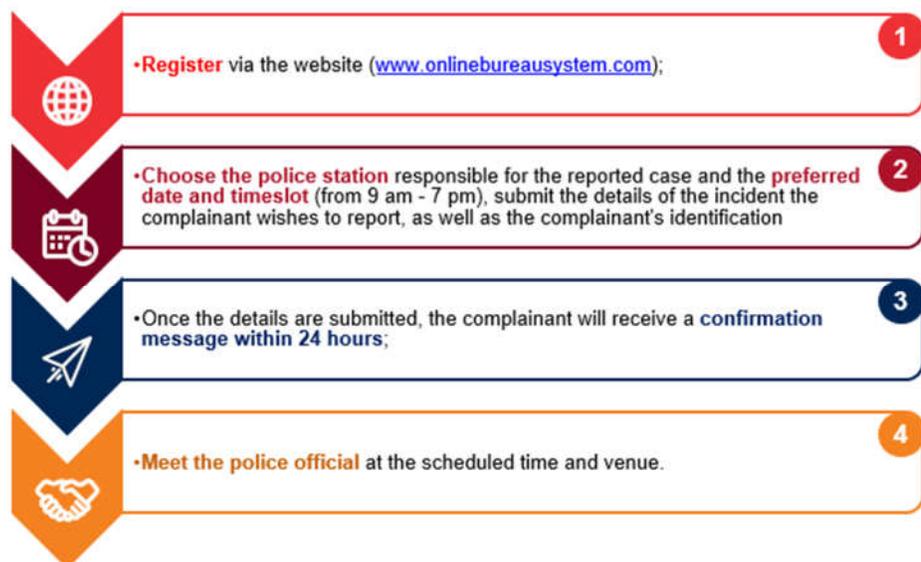
5th, 10th, and 21st - 25th Floors
990 Abdulrahim Place
Rama IV Road, Silom, Bangrak
Bangkok 10500
Thailand

Royal Thai Police launch new online appointment system

To cope with current physical distancing practices due to the COVID-19 outbreak, the Royal Thai Police have introduced an online appointment system for the public to book appointments for filing a report/complaint with the police. The new system, which launched on 7 January 2021, allows the public to make an appointment with the local police station which has jurisdiction (i.e. where the incident occurred). In the pilot phase, there are three police stations available for online appointments, namely, Lumpini Police Station, Bangrak Police Station and Patumwan Police Station.

Additionally, an off-site police reporting service is available at Chaturat (Siam Square) Police Sub-Station, where police officials from Lumpini, Bangrak, or Patumwan Police station will meet the complainant to receive the complaint. However, this off-site service is only limited to offences related to embezzlement, fraud, defamation, and offences under the Offences Related to the Issuance of Cheques Act.

The process for making an online appointment is as follows:



The Royal Thai Police plans to expand this online booking service to other police stations in the future, including provincial areas, for the purpose of better case management and public facilitation. It is hoped that the Economic Crime Suppression Division (ECD) police will also implement this online service for making an appointment for reporting IP infringing cases in the future.

We will continue to monitor for updates and keep you posted on any further developments.